KMCT
DENTAL COLLEGE

TO WHOM SO EVER IT MAY CONCERN

This is to certify that the information in the attached document is verified by me and is true to the best of my knowledge.

Principal

DR. MANOJ KUMAR. K.P
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INNOVATION AND ENTREPRENEURSHIP DEVELOPMENT CENTRE
INSTITUTION'S INNOVATION COUNCIL

Sl	Date	Department	Equipment	Asset	Complaint	Allotted by Administration	Actions taken	Verified
	7/3/22	OS tho	Dental chair	O - 11	Movement not working	Victoria Anto	checked and Rectified	
		prosthodontics	Dental chair	PR - 2	Airotors not working	"	Informed the Technical Kerala Electronics	
		prosthodontics	Dental chair	PR - 3	light not working	"	checked and rectified	
		Conservative	Dental chair	C - 4	Suction not working	"	checked and rectified	
		Conservative	Dental chair	C - 5	Suction not working	"	checked and rectified	
	8/3/22	Omfs	Dental chair	omfs - 2	movement not working	"	checked and rectified	
		Omfs	Dental chair	Omfs - 4	Touching the chair	"	checked and rectified	
		Omfs	Dental chair	Omfs - 10	light not working	"	checked and rectified	
		prosthodontics	Dental chair	PR - 3	not working	"	checked the movement and rectified	
	9/3/22	OS tho	drill	-	not working	"	need to check taken to department	
		OR tho	drill	-	not working	"	need to check taken to department	
		PhD	Dental chair	PhD - 11	dental chair screw	"	rectified with old spare	
		Omfs	Dental chair	Omfs - 10	light not working	"	checked and rectified	
	10/3/22	Conservative	dental chair	C - 11	light not working	"	checked and rectified	
		Conservative	dental chair	C - 2	light not working	"	checked and rectified	
		Conservative	dental chair	C - 5	Movement not getting	"	checked the connections & rectified	
		Perio	dental chair	P - 10	not working	"	checked and rectified	
		perio	dental chair	P - 11	not working	"	change the washer of doors with old spare - now working	
	11/3/22	Conservative	dental chair	C - 1	air contains water	Content	Go check the compressor now working	
		Prosthodontics	dental chair	PR - 2	air contains water	Content	check the water removed from the top Now working	
		Omfs	dental chair	Omfs - 3	air contains water	Content	"	
	13/3/22	OS tho	dental chair	O - 3	airotors not working		checked and rectified	
		OS tho	dental chair	O - 11	airotors not working		Air Pressure Low, Need to check	
		OR tho	Dr Shirazi's	O - 12	Coil not working		change the coil now working	
		Cas a mic lab			transformer not working	working	Inform to transformer Now working	
		Conservative	dental chair	C - 13	Suction not working		Inform the fitter Now working	

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Sl	Date	Operatory	Equipment	Unit	Complaint
	02/2/23	Prechnic	Phantom head	—	light not working
		Prechini	Phantom head	—	light not working
		Prechnic	Phantom head	—	light not working
		Prechinic	Phantom head	—	Micromotor not working
		Prechinic	Phantom head	—	Micromotor not working
		Prechinic	Phantom head	—	Micromotor not working
		Prechinic	Phantom head	—	Micromotor not working
		Prosthe	Phantom head	—	light not working
		Perio	Dental chair	P-4	Suction Cords
		Perio	dental chair	P-14	Scaler not working
	03/2/23	Conservative	Classroom	—	Not working
		Conservative	Dental chair	C-11	Suction not working
		Conservative	Dental chair	C-12	Suction not working
		Conservative	Dental chair	C-8	3 way not working
		Conservative	Dental chair	C-14	Aspirator not working
		Conservative	Dental chair	C-3	Aspirator not working
		Conservative	Dental chair	C-9	Booster bottle clamp
		Conservative	Dental chair	C-10	Booster bottle working
		Conservative	Dental chair	C-2	09 chairs are check
		OMFS	Dental chair	Omfs-1	Light not working
		OMFS	Dental chair	Omfs-5	Booster bottle not working
		Prosthe	Dental chair	Pr-3	Aspirator not working
		Prosthe	Dental chair	Pr-4	aspirator not working
		Prosthe	dental chair	Pr-8	aspirator not working
		Prosthe	dental chair	Pr-10	3 way not working
		Prosthe	dental chair	Pr-9	3 way not working
		Prosthe	dental chair	Pr-11	Suction not working
		Prosthe	dental chair	Pr-15	aspirator not working
		Prosthe	dental chair	Pr-5	aspirator not working
		Prosthe	dental chair	Pr-12	Suction not working
		Prosthe	dental chair	Pr-6	aspirator not working

Attended by	Action taken	Visited
Aneesh, Sajith, Vishak, Amrith	checked and change the bulb.	
"	change the bulb, slow working	
"	change the bulb, slow working.	
"	checked and rectified	
"	checked & rectified	
"	checked and rectified	
"	checked and rectified	
working condition checked by Exam	one point.	
Aneesh, Amith	connections cut, rectified	
Aneesh, Sajith, Vishak, Amrith	checked and rectified	
Sajith	wire secured wire ok	
Vishak, Sajith	Replaced the switch & fuse.	
Vishak, Sajith	Replaced the capacitor ok.	
Vishak, Sajith	Replaced the saw board (old) one	
Vishak	Rectified,	
Vishak	Rectified,	
Vishak	Rectified	
Sajith, Vishak	Replaced the boosted bottle	
Sajith, Vishak	Replaced the boosted bottle washed	
Sajith, Vishak	All chairs are good working condition	
Sajith Vishak	Pending —	
Sajith Vishak	Pending	
Sajith, Vishak	Rectified, ok	
Amrith, Anish	checked connection lost, rectified.	
"	checked connection lost, rectified	
"	checked and rectified	
"	checked and rectified	
"	change the suction tube with old one.	
"	checked and rectified	
"	checked and rectified.	
"	change the suction filter bottle tube	
"	slow working	
"	drive changed - slow working	

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Date	Department	Equipment	No.	Complaint	Action taken	Verified
19/4/23	oSrho	dental chair	O-11	not working	Motor complaint, need to check	Anoop
	prosthe	dental chair	Pr-2	Movement not working	Connection problem, checked & rectified	
	pedo	dental x-ray	—	Error 13	calibrated, now working	
	omfs	dental chair	omfs-11	Motor not working	checked and rectified	
20/4/23	Conservativ	dental chair	C-2	Suction not working	checked and rectified	
	Conservativ	dental chair	C-4	Light not working	checked and rectified	
	Conservativ	dental chair	C-10	Movement not working	connection problem checked & rectified	
	pedo	dental x-ray	Rdrm12	error 13	calibrated now working	
	prosthe	dental chair	Pr-12	Suction not working	checked and rectified	
21/4/23	omfs	dental chair	omfs-2	Micro is not working	checked and rectified	
	omfs	dental chair	omfs-3	Suction not working	checked and rectified	
	pSrho	Simulator	Orm5	not working	checked and rectified	
	oSrho	autoclave	Orm9	coil complaint	changed with new one	
	prosthe	dental chair	Pr-2	Motor not working	checked and rectified	
22/4/23	oSrho	dental chair	O-11	Light not working	checked and rectified	
	pedo	dental chair	P-12	Suction not working	checked and rectified	
24/4/23	omfs	dental chair	omfs-12	not working	connection problem checked & rectified	
	omfs	dental chair	omfs-10	motor not working	control knob complaint, rectified	
	omfs	dental chair	omfs-4	Light not working	connection checked and rectified	
	omfs	dental chair	omfs-5	Micro bottle damage	changed with new one	
25/4/23	perio	dental chair	P-4	Scaler not working	checked and rectified	
	perio	dental chair	P-11	Movement not working	Connection checked and rectified	
	perio	dental chair	P-10	Scaler complaint	changed with new one, now working	
	prosthe	dental chair	Pr-11	motor not working	control knob complaint, rectified	
26/4/23	prosthe	dental chair	Pr-2	Light not working	changed with new one	
	Prosthe	dental chair	Pr-3	Light not working	checked and rectified	
	Pro sthe	dental chair	Pr-5	Movement not working	Connection checked and rectified	
	Prosthe	dental chair	Pr-10	Movement not working	connection checked and rectified	

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Sl	Date	Apartment	Equipment	Asset	Complaint
	2/1/2023	prostho	dental chair	pr-14	water leakage
		prostho	dental chairs	Pr-12	ansotas not working
		prostho	handpeca		not working
		prostho	dental chairs	Pr-16	Suchans not with
	3/01/23	perio	dental chairs	PP-15	light not working
		Prostho	dental chairs	Pr-15	3 way not working
		prostho	dental chairs	Pr-10	ansotas not working
		prostho	dental chairs	Pr-4	boosta bottle Cork
		prostho	dental chairs	Pr-1	ansotas not working
	4/01/23	prostho	dental chairs	Pr-12	boosta bottle not working
		prostho	dental chairs	Pr-3	ansotas Cork
		prostho	dental chairs	Pr-16	ansotas not working
			BP		not working
		phd	dental chairs	phd-2	Suchans continous leak
		phd	dental chairs	phd-5	Movement not working
	5/1/23	Conservative	glass bead	C-21	not working
		prostho	dental chairs	Pr-20	ansotas not working
		prostho	dental chairs	Pr-10	3 way not working
		prostho	dental chairs	Pr-12	movement not getting
		prostho	dental chairs	Pr-16	Suchans not working
		prostho	dental chairs	Pr-11	X-ray viewers not working
		prostho	hand peca		not working taken to department for checking
	6/1/23	pedo	Dental chairs	Pd-2	Suchans not working
		Pedo	Dental chairs	Pd-4	Movement not getting
		Pedo	dental chairs	Pd-8	light not working

Attended by — Actions taken — Verified

Aravinth Vishak — clo loose contact wire fitted checked and rectified

Aravinth Vishak — checked and rectified

Aravinth Vishak — checked and rectified the complaint

Aravinth Vishak — tube damage need to change the tube

Sujith, Aravinth Vishak — checked and change the LED PCB now working

Aravinth Vishak — checked and clean the connections

Aravinth Vishak — checked and clean the connections also

Aravinth Vishak — need to change boosta bottle

Aravinth Vishak — holding clamp complaint checked and rectified

Aravinth Vishak — changed with new one. now working

" — checked and rectified leaking control knob

" — holding post leak checked and rectified

" — checked and bulb & cuff complaint changed with new one

Aravinth Vishak — checked and rectified the complaint

Aravinth Vishakh — checked change the board. now working

Sujith — change the hose. now working good

Aravinth Vishak — checked and rectified

" — blocker in boosta bottle link checked & rectified

" — rectified checked the connections now working

" — checked and rectified

" — connections lost, checked and rectified

" — Suchans tube damage changed with new one

" — changed with new board. now working

" — Switch changed. now working

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Sl	Date	Department	Equipment	Asset no	Complaint
	10/12/22	Perio	Dental chair		Water leakage from
	Date	Conservative	Dental chair	C-19	Movement not getting
		Prostho	Dental chair	D-1	Handle bottle fuse
	12/12/22	Oral Medicine	Dental chair		no Scaler
		Conservative	X-ray		showing error
		Pedo	Dental chair	PD-1	X-ray viewer not working
	13/12/22	Conservative	Dental chair	C-29	movement not getting
		Pedo	Dental chair	PD-1	X-ray viewer not
		Pedo	Dental chair	PD-5	3 way Syringe not
	19/12/22	Prostho	Lathe	-	Stuck
		Conservative	Dental chair	C-29	Movement not getting
		Pedo	Dental chair	PD-5	3 way Syringe not
	20/12/22	OMR	Dental chair	OMR 5	Movement not getting
		OMR	Dental chair	OMR 15	Switch complaint
	21/12/22	OMR	Dental chair	OMR 1	Light not working
		OMR	Dental chair	OMR 3	Water leakage from
	22/12/22	Conservative	Dental chair	C-20	Light not working
		Conservative	Dental chair	C-25	Movement not getting
		Conservative	Dental chair	C-1	Light not working
		Conservative	Dental chair	C-3	Button motor not
	23/12/22	Conservative	Dental chair	C 14	Light not working
		Conservative	Dental chair	C 15	light gives sparks not

Attended by	Actions taken	Verified
Sudhan	Sayith	4 couplers broken. Replace the 4 couple
brahman	Sayith	checked and Rectified the complaint
	Sayith	Complaint Rectified
	Sayith	attach Scaler unit to dental chair attached wiring Brass T connector
	Sayith	Instruct the machine, now working
	Sayith	connectors lost, Rectified
working	Sayith	Disconnect the hose cable, rectified
working	Sayith	Connectors lost, checked and Rectified
working	Sayith	Button stuck, cleaned, Rectified
	Sayith	checked and Rectified
	Sayith	Disconnect the hose cable, Rectified
working	Sayith	Button stuck, cleaned, Rectified
		Replace the booked now working
		Replace the Switch now working
	Sayith	Bulb damage, change the bulb, now work
the Sphoo	Sayith	Replace the 4 couplers, now working
	Sayith	Connectors lost checked and Rectified
	Sayith	booked connector loose contact, rectified
	Sayith	Connect lost checked and rectified
working		cords cover come missing Screw
	Sayith	Loose contact, checked and Rectified
working	Sayith	Screw now missing, Change the Screw with bmc Stock, now working good

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K.M.C.T. DENTAL COLLEGE
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Sl no.	Date	Department	Equipment	Unit no	Complaint	Attended by	Action taken	Verified by
	9/11/22	Conservative	Dental chair		Intercharge chairs not overlaying	Sajith	checked & work done	
		Conservative	Airotor		Contra not working	Sajith	checked and Rectified	
		ome	autoclave			Sajith	checked and Rectified	
	11/11/22	Conservative	Dental chair		Battery is chair Cos programme in pt	Sajith	work done	
	2/11/22	Conservative	Airotor	-	Cartridge complaint	Sajith	Replace the cartridge	
		Conservative	Dental chair	C-10	Air leakage in foot switch	Sajith	checked and rectified the complaint	
	8/11/22	PHD	Dental chair		Suction not working	Sajith	Replace the Suction board (inside the Spittoon chair)	
		PHD	Dental chair		Airotor not working	Sajith	no air connection, At the air connector	
		Conservative	Dental chair		water leak in foot switch	Sajith	checked and Rectified the comp	
		Conservative	Dental chair		Suction not working	Sajith	checked and Rectified the comp	
		Conservative	Dental chair		Movement not working	Sajith	checked and Rectified the comp	
		Conservative	Dental chair		Suction not working	Sajith	checked and Rectified the comp	
		Conservative	Dental chair		Light not working	Sajith	checked and Rectified the comp	
		Conservative	Dental chair		Movement not getting	Sajith	checked and Rectified the comp	
	4/11/22	Conservative	Dental chair		Airotor not working	Sajith	checked and Rectified the comp	
		ortho	Dental chair	C-10	Air leak in Booster bottle	Sajith	Replace the booster bottle over head	
		Conservative	Dental chair		Airotor water leakage	Sajith	WRV changed now working good	
	5/11/22	Conservative	Dental chair	C-4	Airotor not working	Sajith	Clean the WRV valve now working good	
		Conservative	Dental chair	C-10	Suction Continous working	Sajith	Adjust the Switch, Now working ok	
		Conservative	Dental chair	C-10	Light not working	Sajith	Screw connection broken, rectified the comp	
		Conservative	Dental chair Microscope		not working	Sajith	checked and Rectified the comp	
	7/11/22	perio	Dental chair	-	Water leaking in Spittoon	Sajith	4 couple broken, replace the spare	
		conservative	Airotor	-	water not overlaying	Sajith	checked and Rectified	

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K.M.C.T. DENTAL COLLEGE CALICUT

Sl	Date	Department	Equipment	Unit	Complaint	Attended by	Action taken
	15/5/23	Prosto	Dental chair	Pd - 11	Spray not working		block in boosta bottle.
		Endo	Dental chair	Pd - 10	Movement not working	"	Connections checked and changed.
		Cons	dental chair	C - 12	Suction not working	"	Allu block checked and rectified.
		Oral Pathology	dental chair	OP - 10	chair is noisy and air tube damaged	"	change the air tubes. Now working.
	15/5/23	Conservative	dental chair	C - 14	Suction not working	"	Checked and rectified. The complaint
		Conservative	dental chair	C - 15	3way not working	"	checked and rectified
		Conservative	dental chair	C - 12	aerotor not working	"	checked and rectified
		Endo	dental chair	Pd - 10	aerotor not working	"	checked and rectified.
	16/5/23	Ortho	dental chair	O - 11	Suction not working	"	Allu cleaned and now working
		Ortho	dental chair	O - 10	Movement not working	"	Connections problem rectified
		Omfs	dental chair	Omfs - 11	aerotor not working	"	control knob issue. rectified
		Omfs	dental chair	Omfs - 12	3 way not working	"	checked and rectified
	17/5/23	Prostho	dental chair	Pr - 11	Suction not working	"	checked and clean the Allu now working
		Prostho	dental chair	Pr - 12	Movement not working	"	checked and rectified.
		Prostho	dental chair	Pr - 10	aerotor not working	"	Booster bottle tube are broken. rectified
		Prostho	dental chair	Pr - 13	Movement not working	"	Switch complaint rectified
		Prostho	Lathe	-	not working, check	"	checked and rectified.
		Prostho	Lathe	-	not working	"	checked and rectified
		Prostho	Labmate(2)	-	not working, taken for depot Gas Service	"	Pending.
	19/5/23	Omfs	dental chair	Omfs - 12	aerotor not working	"	checked and rectified
		Omfs	dental chair	Omfs - 13	3 way not working	"	checked and rectified
		Cons	dental chair	C - 12	Suction not working	"	Allu cleaned now working
		Cons	dental chair	C - 10	Suction not working	"	Allu cleaned now working
		Cons	dental chair	C - 5	aerotor not working	"	Control knob complaint rectified
		Ortho	dental chair	O - 12	Movement not working	"	checked and rectified
		Ortho	dental chair	O - 15	Assist mo light gone	"	Assist mo light gone now working

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K.M.C.T. DENTAL COLLEGE CALICUT

Sl	Date	Department	Equipment	Asset no	Complaint		Attended by	Action taken
	1/10/22	Conservative	Dental chair	C-17	Suction low		Sayith	checked and clean the valve ok
		Conservative	Dental chair	C-11	3 way Syringe not	Water working	Sayith	Inthi change from old valve working
		prostho	Dental chair	pr-16	water leakage in	Spittoon	Sayith	checked and Rectified.
	4/10/22	Perio	Dental chair	C-20	Suction not working		Sayith	Suction board complaint - checked Replace the board. Now working
		prostho PG	Dental chair	pr-6	3 way Syringe not	working	Sayith	checked and Rectified. Ok.
		Conservative	Dental chair	C-20	Suction cont not	working	Sayith	checked and Rectified Complaint
		prostho	Dental chair	pr-26	X-Ray viewer not	working	Sayith	checked and Rectified.
	6/10/22	prostho PG	Dental chair	pr-6	3 way Syringe not	working	Sayith	3 way Syringe checked and rectified
		prostho PG	Dental chair	pr-9	air otor leak		Sayith	checked and Rectified.
		Conservative	Dental chair	C-18	Suction not work		Sayith	checked and Rectified
		conservative	Dental chair	C-24	Bootle bottle washi	Complaint	Sayith	checked and Rectified
	6/10/22	prostho	Dental chair	pr-14	micro motor not	working	Sayith	Board Complaint.
		OSTho	Dental chair	O-8	Airotor Switch not	working	Sayith	airotor Switch cleaned and Soldered
		OSTho	Dental chair	O-1	Scaler cont not	working	Sayith	work cleaned and Rectified
	7/10/22	ortho	OT light	-	doom not working		Sayith	checked and Rectified.
		ortho	Sterilizer	-	not working		Sayith	checked and Rectified.
		prostho	dental chair	-	arm leak		Sayith	checked and Rectified.
	8/10/22	Endo	RVG	-	not working		Sayith	checked and Rectified.
		Ortho OT	Dental chair	S-19	Suction not getting		Sayith	connections cross checked
		perio	dental chair	P-11	not working		Sayith	fuse break ; Rectify the complaint
		OSTho	dental chair	O-17	display blanking		Sayith	Reconnect all the connections Now working good
	10/10/22	prostho	dental chair	pr-26	Light not working		Sayith	connection problem, Rectify the complaint
		OSTho	do				Sayith	water control Rolling Knob checked and Rectified Now working good
		OSTho	dental chair	O-17	Scaler not working			

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M.C.I. CALICUT

Slno	Date	Dept	Equipment	Asset no	Complaint	Attended by	Action taken	Remarks
1	6/9/22	Conservative	~~Conservative~~ Dental chair	C-14	Bubble units not getting	Sajith	Rectified, Now working good	
		Conservative	dental chair	C-12	water not getting	Sajith	Rectified. Now working good	
		Conservative	dental chair	C-10	Suction not working	Sajith	checked and rectified.	
		conservative	dental chair	C-20	Airotor not working	Sajith	Foot Switch problem. Now working	
		conservative	dental chair	C-44	Airotor pipe damaged	Sajith		
	7/9/22	omfs	Dental chair 07	-	micro motor not working	Sajith	Screw tightened	
		omfs	Dental chair 07		micro motor not working	Sajith	Hand piece & carbon brush not working. Now working good	
		omfs	Dental chairs				WRV cleaned & rectified.	
	9/9/22	Conservative	Dental chairs	C-11	Unit			
		Conservative	Dental chairs	C-10	movement board not working	Sajith	checked and rectified	
		Conservative	Dental chairs	C-14	X-ray viewer not working	Sajith	checked and rectified	
					movement not getting	Sajith	checked and tested the board	
	10/9/22	X-ray	OPG machine	-	Display not getting	Sajith	Adjust the cable. Now working	
		Conservative	Dental chairs	C-42	water leakage	Sajith	checked and rectified	
		omfs	Dental chairs	S-25	Control box not working	Sajith	checked and rectified	
		omfs	dental chairs	S-20	Light not working	Sajith	checked and rectified	
	12/9/22	Ortho OG	dental chairs	O-11	Transformers not working	Sajith	checked and rectified	
		omfs	dental chairs	S-26	Movement not getting	Sajith	Checked & rectified	
		prostho	dental chairs	PX-2	Movement not getting	Sajith	Soldering done to the board	
		omfs	dental chairs	& S-20	Light low power	Sajith	Clean the glass. Now working	
	13/9/22	X-ray	X-ray	X-2				
		omfs	dental chairs	S-17	Error 14	Sajith	Calibrate the machine	
		perio	Suture Cave	-	Connection failed	Sajith	checked and rectified	
		perio	Hand ~~dental chair~~ micromotor		Showing error 2-6	Sajith	Adjust the Switch and rectified	
					movement not getting	Sajith	Check the connections. Now working	
	14/9/22	Conservative	dental chairs	C-52	Suction Continuous leak	Sajith	Adjust the Switch. Now ok	
		Conservative	dental chairs	C-50	Movement Not get in	Sajith	checked and Rectified the Complaint	
		Conservative	dental chairs	C-50	Airotors not working	sajith	checked and Rectified the Complaint	

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Sl. No	Date	Department	Equipment	Asset no	Complaints	Attend by	Remarks	Verified by
1	4/8/2022	OMFS	Needle burner	-	not working	Satyan	Contact not getting. Rectified.	
2	"	"	Dental chair	S-18	light low power	"	Adjust it. ok	
3	"	X-ray	RVG	-	not working	"	Board damage. Status board to BMC	
4	"	Ceramic lab	Portable light	-	not working	"	LED damage. (Pending)	
5	"	" "	Tube charging	-	Tube charged	"	charged. ok.	
1	5/8/2022	Conservative	PHP	-	not working	"	power issue. Rectified.	
2	"	"	Hand piece sterilizer	-	not working	"	Pending	
3	"	Perio	Dental chair	P-11	Not working	"	Fuse break. Rectified	
4	"	Prostho	" "	Pr-18	Suction Control knob	"	Rectified.	
5	"	"	" "	Pr-26	Light not working properly	"	Loose contact. Rectified.	
6	"	"	" "	Pr-3	Motor not working	"	Rectified.	
1	6/8/2022	OMFS OT	Dental chair	S-19	Suction not getting	"	Connection issue. Rectified.	
2	"	" "	" "	S-17	Light not focusing	"	Adjust the focusing. ok.	
3	"	Ortho	" "	O-17	Display blinking	"	Connection problem. Reboard all. Rectified	
4	"	"	" "	O-17	Sucker not working	"	water control knob problem. Rectified.	
1	9/8/2022	Peedo	RVG	-	not working	"	Source ok.	
2	"	"	Quatra angle Handpiece	-	not working	"	Rectified.	
3	"	"	Straight angle "	-	" "	"	Rectified.	
4	"	Prostho	Hand Trimmer	-	Not working	"	Carbon brush change. ok.	
5	"	Conservative	Dental chair	C-1	Air leak in booster bottle	"	Tighten the bottle.	
6	"	"	Motor	-	not working	"	oil it. ok.	
7	"	"	Dental chair	C-18	Movement not getting	"	Connecting Cable damage. Rectified.	
1	10/8/2022	OMR	Dental chair	OMR-6	Movement not getting	"	Board issue. Rectified.	
2	"	"	" "	OMR-8	Movement not getting	"	Distance for foot cable. ok.	
	"	"	" "	-	checking all chairs	"	checked. ok.	
	"	"		-	Not working	"	complaint.	
	"	OMFS	weight machine	-	Not working	"	Board issue. (Pending)	
	"	"	Light source (OT)					

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Sl. No	Date	Department	Equipment	Asset no
1	9/7/2022	Conservative	X ray makie	–
2	"	Pedo	Dental chair	Pd-1
3	"	"	" "	Pd-12
4	"	Conservative	" "	C-9
1	12/7/2022	Conservative	Dental chair	C-12
2	"	"	" "	C-50
3	"	Perio	" "	P-18
4	"	"	" "	P-15
5	"	PHD	" "	PHD-4
6	"	"	" "	PHD-4
1	13/7/2022	Conservative	" "	C-22
2	"	"	" "	C-18
3	"	"	" "	C-10
4	"	Pedo	Model trimmer	–
5	"	"	Dental chair	Pd-3
1	14/7/2022	Conservative	~~Dental~~ scaler	–
2	"	"	Sterilizer	–
3	"	"	Handpeice sterilizer	–
4	"	OMFS	Dental chair	S-6
5	"	"	BP Apparatus	–
6	"	Prostho	Model Trimmer (Single)	–
1	15/7/2022	Prostho	Model Trimmer (Single)	–
2	"	Ceramic lab	Hand peice	–
3	"	Conservative	Dental chair	C-21
4	"	Pedo	" "	Pd-4
5	"	"	" "	Pd-11

Complaint	Attend by	Remarks	Verified by
Suction issue	Sajith	Restart the machine. OK	
X ray viewer not working	"	Connection lost. Rectified. ok	
Air leak in footswitch	"	Tube Removed. OK.	
Suction continous working	"	Tube damage. Part properly. ok	
Air in the water not getting	"	Replace the tube inside bottle. ok	
Scaler not working	"	clean the solenoid. OK	
check on Scaler Tip	"	Earth connection lost. Rectified. ok	
Suction leakage	"	Adjust the switch. ok	
Scaler water not getting	"	clean the solenoid. ok.	
Display not getting	"	Connection lost. Rectified.	
Air in the water not getting	"	Rectified ok	
Air in the water leakage	"	Tube broken. Rectified.	
Suction not working	"	Motor stuck. Rectified.	
Not working	"	Rectified.	
Air leak in Cavity bottles	"	Replace the washer. ok.	
Not working	"	Tube damage. Replace it. ok	
Not working	"	Coil damage (pending)	
not working (Handpeice)	"	Make it ok.	
Light not working	"	Replace the bulb. ok.	
Air leak.	"	~~Pipe joint~~ Rectified. ok.	
Stuck	"	Bearing Complaint (Pending)	
Stuck	"	Replace the Bearing	
Not working	"	Replace the bearing pending	
Suction continous leak	"	Adjust the switch ok	
Movement not getting	"	Rectified.	
Light not working	"	Replace the connection ok	

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1	7/4/2022	Pedo	sterilizer	—	not working	Sujith	Coil damage (Pending)	
2	"	Conservative	Dental chair	C-17	Movement not working	"	Rectified. ok.	
3	"	Prosthodontics	" "	P-1	Water bottle tube broken	"	Replace the new tube. ok.	
4	"	"	" "	P-5	Foot switch complaint	"	Rectified.	
5	"	"	" "	P-3	Light not working	"	Bulb damage. Replaced ok.	
6	"	"	" "	P-14	Footswitch Complaint	"	Rectified. ok.	
7	"	"	" "	P-12	Aerator water not getting	"	clean the unit. Rectified. ok.	
8	"	" Pg	" "	P-2	Bowl water PIPE broken	"	Replace the tube. ok.	
9	"	" "	" "	P-4	Light not working	-	Bulb damage (Pending)	
10	"	Conservative	Auto clave	—	Not working	"	checked. working. ok.	
1	12/4/2022	Ortho Pg	Dental chair	O-11	3 way Syringe switch Jam	"	Service & clean the head. ok.	
2	"	Conservative	Micro Torch (202)	—	not working	"	Fill the gas. ok.	
3	"	Cons (Pedo)	Photon head	—	Light not working	"	Rectified	
4	"	"	" "	—	Head loose	"	Tighten it	
5	"	"	Micro motor	—	Speed unit control	"	Rectified.	
6	"	"	Micro motor	—	Speed unit control	"	Rectified. ok.	
7	"	"	Photon head	—	Light not working	"	Pending.	
8	"	Common lab	Micromotor	—	not working	"	Rectified. ok.	
1	13/4/2022	Ortho	Micromotor	—	Head/Mirror Stuck	"	Solved it ok.	
2	"	Prostho	Dental chair	P-15	Light not working	"	Change the bulb. ok.	
3	"	Conservative	Micro Torch	—	not working	"	Rectified. ok.	
1	14/4/2022	Conservative	Dental chair	C-16	Spitoon leakage	"	Checked & Rectified	
2	"	"	" "	C-18	Suction leakage	"	Rectified	
3	"	Ortho	" "	O-12	Aerator not working	"	Cavity bottle complaint - Replaced	
4	"	Cons	" "	C-6	Suction control not working	"	Adjust the switch ok	
1	16/4/2022	Conservative	Dental chair	C-7	Suction not working	"	clean the filter ok.	
2	"	"	" "	C-12	Aerator leakage	"	Rectified.	
3	"	"	" "	C-18	Movement not working	"	Connection loose. Refixed.	
4	"	Pedo	" "	P-11	Light not working	"	Connection lost. Refixed.	

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Sl. No	Date	Department	Equipment	Asset no	Complaint	Attended by	Remarks	Verified by
1	2/5/2022	Conservative	Apex locator	—	Not working	Brijesh	Correcting Short Complaint. Rectified.	
2	"	Prostho	Micro motor	—	Handpiece not working	"	Change the Carbon Brush. Ok.	
3	"	"	Hand piece (Quatro cycle)	—	Not working	"	Need to send for service. ok.	
4	"	"	Dental chair	Pr-21	Movement not getting	"	Connecting pin problem. Rectified	
5	"	Perio	Scaler	—	Water leakage	"	Tube breaks. Replace the tube ok.	
6	"	Ortho	Dental chair	O-12	Suction leakage	"	Adjust the Switch ok	
7	"	"	Micromotor	—	Handpiece not working	"	change the Carbon brush ok.	
1	2/5/2022	Conservative	Dental chair	C-16	Light not working	"	Sensor Connection broken - Rectified	
2	"	"	" "	C-19	Spittoon leakage	"	Change y couple ok.	
3	"	"	" "	C-16	Air leak in beaker bottle	"	Replace the washer. ok.	
4	"	Perio	" "	P-7	Suction not working	"	Motor stucks. Rectified	
5	"	Broken (Cons)	Phantom head	—	Light not working	"	Switch Complaint. Replace it.	
6	"	"	" "	—	Light not working	"	Connection problem. Rectified.	
7	"	"	" "	—	Control box not working	"	Fuse breaks. Rectified.	
1	4/5/2022	Conservative	Dental chair	C-11	Chair not working	"	Motor Connection Short. Rectified.	
2	"	"	" "	C-21	Suction Continuous leak	"	Adjust the switches. ok.	
3	"	PHD	" "	PHD-3	3 way Syringe not working	"	service it. ok.	
4	"	"	Scaler	—	Not working	"	change the tubes inside. ok.	
5	"	"	Scaler	—	Not working	"	Solenoid Complaint. Rectified.	
6	"	X-Ray	RVG	—	Not getting Image	"	properly Connect it. ok.	
1	5/5/2022	Pedo	Dental chair	Ped-16	Light glass reflector broken	"	Replace the new one. ok.	
2	"	"	Scaler	—	Water not getting	"	Service the Solenoid. ok.	
3	"	Ortho	Dental chair	O-11	Light not working	"	Change the Switch. ok.	
4	"	Conservative	" "	C-12	Aerator not working	"	Rectified. ok.	
5	"	"	" "	C-21	Suction not working	"	Reformed the Connection. ok.	
6	"	"	X-Ray machine	—	Not working	"	Properly Connect the Connection	
7	"	prostho	Dental chair	Pr-19	Movement not getting	"	Rectified. ok.	

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Sl No	Date	Department	Equipment	Asset no	Complaints	Attend by	Remarks	Verified by
1	23/5/2022	Conservative	Micromotor	-	not working	Safuta	Fitting gun. ok.	
2	"	"	Dental chair	C-18	light not working	"	Rectified	
3	"	Prosthe	" "	"	New chair installation	"	Assist Service Engineer.	
1	1/6/2022	OMFS	Dental chair	-	New chair installation	"	Assist Service Engineer.	
2	"	Conservative	Scaler machine	-	Not working	"	Adaptor Combat. terse from aldevare.	
3	"	"	Dental chair	C-48	Scaler water not getting	"	clean the Solenoid. ok.	
1	2/6/2022	Perio	Dental chair	-	New chair installation	"	Assist service Engineer.	
2	"	Conservative	Motor	-	Bur stuck.	"	Rectified.	
3	"	"	Contra angle Handpiece	-	Bur stuck	"	Rectified	
1	3/6/2022	Conservative	Dental chair	-	New Chair installation	"	Assist service Engineer.	
1	4/6/2022	Conservative	Dental chair	C-14	Suction not working	"	Replace the Capacitor. ok.	
2	"	"	" "	C-	Attaching light cure slot (Sree)	"	Attached	
3	"	"	Portable light cure	-	Make portable light cure	"	Made. Neutral.	
4	"	"	Dental chair	C-8	Motor stuck damage	"	Rectified.	
5	"	"	" "	C-14	Movement not working	"	connection lost. Rectified.	
6	"	"	" "	C-19	Suction not working	"	Motor stuck. Rectified.	
1	6/6/2022	"	Scaler machine	-	not working	"	clean the Solenoid. ok	
2	"	"	Dental chair	C-6	Foot switch. not working	"	service the Air Control valve. ok	
3	"	"	" "	C-19	Suction not working	"	No problem found. ok	
4	"	Prosthe	" "	Pr-4	Air leak in foot switch	"	Tube Connection lost. Rectified	
5		"	" "	Pr-4	Motor water not getting	"	Tube leak in Bottle water. Replaced	
1	7/6/2022	Prosthe	" "	Pr-19	Motor leakage	"	Replace the unit. ok	
2	"	Conservative	" "	C-3	water leakage in Motor	"	Replace the unit ok	
3	"	"	" "	C-50	Micromotor not working	"	Connection lost in foot switch. Rectified	
4	"	"	" "	C-18	3way syringe water leak	"	Replace the syringe head from ok	

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